

For many of us, as the weather begins to warm up, our thoughts turn to all of the nice-to-have home improvement projects on our list, both indoors and out: Spring cleaning, landscaping, and yard maintenance. But many in our Nashville community are living without access to even the most critical home repairs.

Westminster Home Connection, a nonprofit construction agency, serves older adults and persons with disabilities whose homes have become unsafe places to live, due to issues of function or mobility. Our low-cost improvements give homeowners a way to remain in the home they love and in the communities where they've built their lives

Your compassionate gifts to our organization underwrite materials for all manner of home repairs and mobility modifications: new water heaters, kitchen faucets, plumbing repairs and cutoff valves, wheelchair ramps, roof repairs, grab bars, new toilets, smoke detectors, tub/shower cutouts, repairs to water or termite damaged floors and more!

Westminster's construction team does what older adults and persons with disabilities truly need to live safer in a functional home. We average eight jobs on each house. We save a house for ~\$3,000, a fraction of what it takes to build a new unit!

With your support, Westminster will repair 240 homes in 2023. YOU are a part of this incredible, practical solution to affordable repairs and preserving existing housing stock in our communities.

Thank YOU for your ongoing generosity and care for our neighbors.

Blessings,

**Keith Branson**

## *It's a MATCH!*

Your gift up to \$20,000 will be doubled through May.

*Could it be any easier?*

*We thank you for considering a generous one-time or recurring gift today to enable Westminster Home Connection's ongoing mission.*



*Westminster Home Connection repairs and modifies homes to empower older adults and persons with disabilities to age in place safely and with dignity.*

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**westminster**  
**Home**  
**connection**

*Spring 2023 | Newsletter*

**“IN MY JOB, NO TWO DAYS ARE THE SAME.  
That’s what I love about it.”**

Matthew Moseley, the Construction Superintendent for Westminster Home Connection, is not speaking in clichés. It’s the truth.

When Matthew enters a home for the first time, the client, their case manager, and Matthew share a common objective - creating a safe home attuned to the client’s needs.

To get a sense of how Westminster customizes the critical home repairs we make, join Matthew on one of his “typically atypical” days.

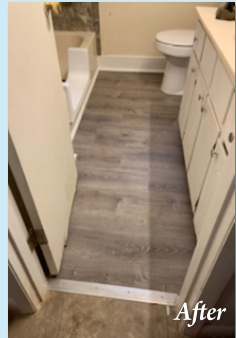
Before Matthew arrives on the scene, the client’s case manager and main point of contact, has already prepared a referral, focused on the safety and function of the home. In addition to this referral, there are often additional critical needs that require a construction expert like Matthew to assess.

“I evaluate the request, but I also walk around the home as though I were completing a home inspection,” he said.

**MRS. B’S BATHROOM**



*Before*

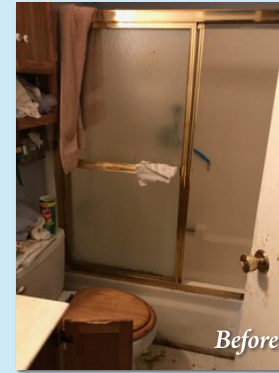


*After*

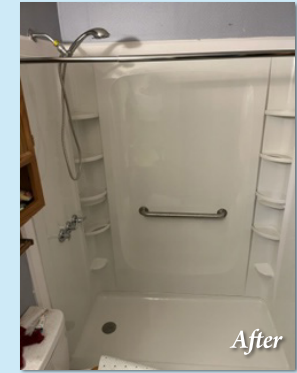
For example, one recent client, Mrs. B, came to Westminster because she needed repairs to her gutters and bathroom floor. However, a major windstorm has recently swept through Nashville, and during his inspection, Matthew discovered wind damage to the roof. As is often the case with some of these larger projects, Westminster worked closely with Mrs. B and her home insurance carrier to hire a roofing contractor and replace the damaged roof, and Westminster’s internal staff made the other repairs, including repairs to some rotting wood in the crawl space. When he goes in for a site assessment, Matthew knows he’s working with about a \$3,000 budget. “If it’s more than that, we meet internally to identify supplemental funding,” he said. “I have to prioritize the various

needs I see, and evaluate: what can we do, how can I find resources to help them with repairs we can’t do, and ultimately, what is going to be most helpful to our clients.”

**MRS. H’S SHOWER**



*Before*



*After*

On Matthew’s second visit of the day, Mrs. H needed a safer way to get into her bathtub. Her mobility had become more limited, and it was no longer safe for her to take a big step over the side of her bathtub onto that slippery surface. Matthew agreed that the shower/bath arrangement was dangerous for Mrs. H, and also that neither the bathroom nor the kitchen sinks had shut-off valves. This meant that in the event of a leak, water would have gushed out until it was turned off for the entire house. Matthew made a note to add shut-off valves when Westminster’s construction team replaced the tub with a step-in shower.

“Everything in the house is information to me”, Matthew said as he continued his inspection of the plumbing in the crawl space and the roof decking in the attic.

In addition to a roster of subcontractors, Westminster has a four-person internal construction crew. Matthew will often video chat with them from his phone when he wants a second opinion. He takes numerous pictures, so the construction team knows what to expect when they go to a job site. To Matthew, this is not just a job. It is his ministry. He takes great care to talk through each of his findings with the client, “sometimes overexplaining” and discuss next steps. In many cases, he says, those conversations are as important a part of the process as the repairs themselves.

**“WE’RE REPAIRING A HOUSE, YES, but what we’re really doing is listening to people and responding to their hopes and dreams for a safe place to live.”**